

Santa in the Sky Terms & Conditions

These terms apply when you buy tickets for a Santa in the Sky experience at Brighton i360 (whether using our website, by phone or in person at Brighton i360). Please read these terms carefully before you purchasing your Santa in the Sky tickets:

Standard Santa in the Sky / Standard Santa & Festive Cream Tea Tickets:

1. Standard Santa in the Sky Tickets and Standard Santa & Cream Tea experience tickets are non-refundable.
2. Once a Standard Santa in the Sky or Standard Santa & Festive Cream Ticket has been purchased, we are unable to make any changes to the date and time chosen.
3. If Standard Ticket holders can no longer attend their chosen date or timeslot, there will be a £2 fee per ticket to move the booking.
4. Standard ticket holders can change their booking date/time (subject to availability) up to 60 minutes before their original chosen timeslot (unless stated otherwise) by contacting us at bookings@brightoni360.co.uk or calling us on 0333 720 360 (option 1).

Flexi Santa in the Sky / Flexi Santa & Festive Cream Tea Tickets:

1. Flexi Ticket holders can change the date/time of their booking up until 60 minutes before their original chosen timeslot (subject to availability).
2. Flexi Ticket holders can only receive a full refund if their booking is canceled no later than 72 hours before their original visit date.
3. Flexi ticket holders can change their booking date/timeslot (subject to availability) or apply for a refund (unless stated otherwise) by contacting us at bookings@brightoni360.co.uk or calling us on 0333 720 360 (option 1).



[View our full Brighton i360 terms and conditions here.](#)